

Your username and passwords can be found on your welcome letter in your Keeping Tracks Pack, they are also sent to your e-mail address, the one you supplied us with on your enrolment form.

Your username is your full name, with no space (this may contain a number if a common name).

Your initial password is your full take of birth eg:

USERNAME: joebloggs

PASSWORD: 24081992

When you first log in you will be asked to change your password to something you can easily remember.

Your new password must contain **ONE NUMBER** and **ONE CAPITAL LETTER**.

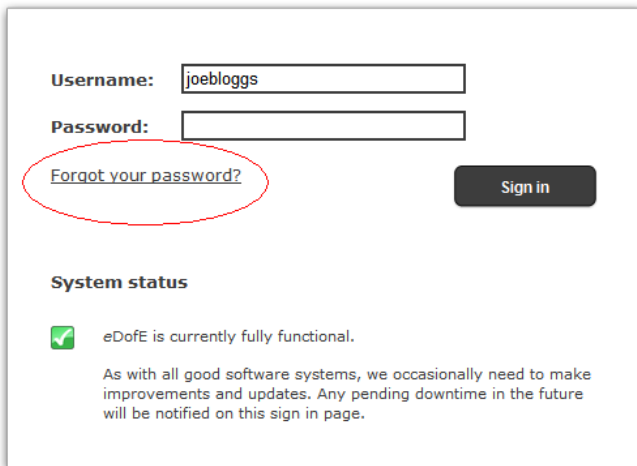
I forgot my password....

Simply click "*forgot your password?*" (step 1).

You will then be asked to enter your username in again, click submit,

You will be asked your personal security question (step 2)

(step 1)



Username:

Password:

[Forgot your password?](#)

System status

eDofE is currently fully functional.

As with all good software systems, we occasionally need to make improvements and updates. Any pending downtime in the future will be notified on this sign in page.

(step 2)

Security question: My first pet's name?

Security response:

[Return to Sign in page](#)

[Can't remember?](#)

Still can't remember...

Not to worry click "*Can't remember*" (step 2).

You will then be asked if you would like a temporary password sent to your personal email address. Click yes then check you're your email for your new password and you will be able to log into the system.

If all of the above have failed please call the eDofE helpdesk: 01908 55 22 59 or contact your local operating authority and we will be glad to help you.